

# Vernacare

**Department of Veteran Affairs  
Federal Supply Service  
Authorized Federal Supply Schedule Price List**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through VA Advantage!, a menu-driven database system. The INTERNET address for VA Advantage! is: [VAAdvantage.gov](http://VAAdvantage.gov).

**Patient Mobility Devices  
FSC Group 65, Part II, Section F  
FSC Class: 6530**

## Vernacare, Inc.

**Contract Number: V797P-3204m  
Contract Period: May 15, 2010 thru May 14, 2015**

**Address: 150 Norfinch Drive, Unit 1  
Toronto, Ontario  
Canada, M3N 1X6  
[www.Vernacare.com](http://www.Vernacare.com)**

**Contract Administration: Lynn Green  
Phone: (800)268-2422, ext 224  
FAX (877)311-2811  
E-Mail Address: [lynn-  
marie\\_green@Vernacare.com](mailto:lynn-marie_green@Vernacare.com)**

**Other than Small Business  
DUNS: 201173437  
TIN: 510354220**

# Vernacare

## Customer Information

1. **Awarded SIN:** F-9
2. **Maximum order:** \$50,000.00
3. **Minimum order:** One Chair.
4. **Geographic coverage (delivery area):** 48 contiguous states and Washington, D. C. Point of Exportation for Hawaii, Alaska, and Puerto Rico. Government pays all shipping charges from Point of Exportation. Government also pays for expedited delivery charges, if Government requests expedited delivery services.
5. **Points of production:** United Kingdom.
6. **Discount from list prices or statement of net prices:** FSS prices shown are net. Discounts have been deducted.
7. **Quantity discount:** None. The shipping charge for one chair is included in the FSS net price of one chair. Free ground shipping applies for 2-4 chairs ordered at the same time for delivery to same location on same pallet. This special free shipping discount does not apply if the Government requests expedited shipping services. Call Vernacare's Customer Service to confirm these special shipping terms (1-800-268-2422).
8. **Prompt payment terms:** Net 30 days.
- 9a. **Government purchase cards are accepted up to the micro-purchase threshold.** No additional discounts apply.
- 9b. **Government purchase cards are accepted above the micro-purchase threshold.** No additional discounts apply.
10. **Foreign items:** United Kingdom.
- 11a. **Time of delivery:** Up to 21 days after receipt of order (ARO) for delivery if processing through border customs is required. 14 days ARO if delivery is made from a supplier/distributor in USA.
- 11b. **Expedited delivery:** 72 hours ARO. Government pays all shipping charges that exceed normal shipping charges included in net FSS Price.
- 11c. **Overnight and 2-day delivery:** Not Applicable.
- 11d. **Urgent Requirements:** Not Applicable.
12. **F.O.B. point(s):** Destination for 48 contiguous states and Washington, D.C. FOB to point of exportation (POE) for Alaska, Hawaii, and Puerto Rico. Government pays all shipping charges from POE.
- 13a. **Ordering address:**  
Vernacare, Inc.  
150 Norfinch Drive, Unit 1  
Toronto, Ontario  
M3N 1X6 Canada  
or

# Vernacare

FAX: (877) 311-2811

- 13b. **Ordering procedures:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPAs), and a sample BPA can be found at the VA/FSS Schedule homepage ([fss.VA.gov/schedules](http://fss.VA.gov/schedules)).
14. **Payment address:**
- Vernacare, Inc.  
380 Sheridan Drive, #272  
Amherst, NY 14227
15. **Warranty provision:** If any product or any component part should prove defective in workmanship or material under normal use within one year of the date on which the product was delivered new to the ultimate purchaser, it will be replaced by the manufacturer. Such replacement shall be the sole remedy of the purchaser in a breach of warranty action. There shall be no liability on the part of the manufacturer or distributor in a breach of warranty action for any loss or damages incidental, direct or consequential, arising out of the use of, or inability to sue the product. This warranty does not cover any damage or defect due to accident, misuse, abuse or neglect.
16. **Return goods policy:** See Attachment No. 1.
17. **Export packing charges:** Not applicable.
18. **Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level):** See 9a and 9b above.
19. **Terms and conditions of rental, maintenance, and repair:** Not applicable.
20. **Terms and conditions of installation:** Not applicable.
21. **Terms and conditions of repair parts indicating date of parts price list and any discount from list prices:** Not applicable.
- 21a. **Terms and conditions for any other service:** Not applicable.
22. **List of service and distribution points:** Not applicable.
23. **List of participating dealers:** Not applicable.
24. **Preventive maintenance:** Not applicable.
- 24a. **Special attributes such as environmental attributes (e.g., recycled content, energy efficiency, and/or reduced pollutants).** Not applicable.
- 24b. **Section 508 compliance information:** Not applicable.
25. **Data Universal Number System (DUNS):** 20-117-3437
26. **Notification regarding registration in Central Contractor Registration (CCR) database:** Registered in CCR.
27. **NATO Commercial and Government Entity (NCAGE) Code:** L5797
28. **Prime Vendor Participation:** Not applicable



## Product and Pricing Information

SIN F-9 PRODUCT NO.	DESCRIPTION	FSS PRICE FOR 1 CHAIR	*FSS PRICE FOR 2-4 CHAIRS (SEE NOTE BELOW THIS CHART)
V53-7ZA	VERNACHAIR W/FOOTREST FOR USE WITH DISPOSABLE BEDPAN	\$ 958.38	\$678.38
V54-1ZA	VERNACHAIR W/O FOOTREST FOR USE WITH DISPOSABLE BEDPAN	\$ 933.25	\$653.25
V54-2ZA	VERNACHAIR W/FOOTREST FOR USE WITH SQUARE BOWL INCLUDED	\$ 973.45	\$693.45
V54-3ZA	VERNACHAIR W/O FOOTREST FOR USE WITH SQUARE BOWL INCLUDED	\$ 948.33	\$668.33
V54-4ZA	VERNACHAIR W/FOOTREST, FOR USE WITH REUSABLE BEDPAN, NOT INCLUDED	\$1,008.63	\$728.63
V54-5ZA	VERNACHAIR W/O FOOTREST, FOR USE WITH REUSABLE BEDPAN, NOT INCLUDED	\$ 983.50	\$703.50
V59-8X0	BARIATRIC VERNACHAIR W/O FOOTREST, FOR USE WITH RE-USABLE BEDPAN NOT INCLUDED	\$1,109.13	\$829.13
V59-8XF	BARIATRIC VERNACHAIR W/FOOTREST, FOR USE WITH RE-USABLE BEDPAN NOT INCLUDED	\$1,134.25	\$854.25

\*Free ground shipping applies for 2-4 chairs ordered at the same time for delivery to same location on same pallet. This special free shipping discount does not apply if the Government requests expedited shipping services. Call Vernacare's Customer Service to confirm these special shipping terms (1-800-268-2422).



## ATTACHMENT NO. 1

### Vernacare Return Goods Policy

All returns must be accompanied by a Returned Goods Authorization number, available by calling our Customer Service Department.

To obtain a Returned Goods Authorization number Call Vernacare's Customer Service at 1 800 268-2422.

The following information is needed to request authorization:

- Reason for return
- Date of purchase
- Invoice or PO number
- Product number
- Quantity to return

All authorized returns must be made within sixty (60) days of the invoice date and accompanied by the appropriate purchase order number and Vernacare's Returned Goods Authorization number. If the product is defective or if Vernacare ships the incorrect product, then Vernacare pays shipping charges. If the product is being returned by the Government for a reason other than defective product or Vernacare shipped the incorrect product, the Government must ship the returned Vernacare product **prepaid** unless advised otherwise to:

**Vernacare**  
ATTN: Returned Goods  
150 Norfinch Drive  
Toronto, ON M3N 2X6

#### **Allowable reasons for authorized return**

- Products processed in error by Vernacare will be credited in full
- Defective product will be credited in full
- Unless defective or shipped in error, any return accepted is subject to up to a 25% restocking fee (minimum charge of \$50.00)
- All returned items are subject to Vernacare's inspection and acceptance
- All product must be returned in new and original unopened condition
- Product must be shipped prepaid unless advised otherwise (see above language regarding return shipping arrangements).

#### **Non-returnable, other than for a manufacturing defect**

- Sterile products
- Products discontinued by Vernacare
- Items etched or labeled by hospital
- Products damaged beyond repair or refurbishment or not in saleable condition
- Items returned more than sixty days after invoice date (Custom or special orders or modified items)
- Spare Parts
- Disposable products